

News & Views

Brisbane Seniors Online Newsletter

DECEMBER 2020

Marilyn Hooper

EDITORIAL

Thirteen new members this past month, four are Mentors. Welcome everyone.

View the original DPG photos by clicking/taping the photographer's name corner of the photo.

Email your submissions to the Editor; please do not send Microsoft Word documents. Also note submissions will be edited, or may not be published, due to space restrictions or BSOL policy.

Click/tap the *In this Issue* topics to jump to the specific article. Links in News & Views are shown in red.

This month's coronavirus articles below:

[1st known case traced back to November in China](#)

[The Swiss Cheese Covid-19 Defense](#)

[Super-spreading wedding party demonstrates COVID-19 risk](#)

[Masks Work. Really. We'll Show You How](#)

[Estimating Future Deaths from Today's Reported Cases](#)

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PRESIDENT'S REPORT

What a unique and difficult year it has been. In some cases, mentoring was able to continue with the help of remote access tools such as Team Viewer. In many cases, mentoring has paused.

We are still being cautious so this year there will not be a Mentors Christmas Party.

However, signs are positive that next year we may return to a semblance of normal. Last week the Management Committee met in person for the first time since the March meeting. Our Zoom meetings have been quite effective, so we may continue to use a mix of face-to-face and Zoom throughout next year.

The use of Zoom avoids the need to take public transport into the Gabba office, or to find a parking spot and potentially risk a fine. To balance that, some socialising amongst the committee is also important.

Something to ponder over the Christmas period: what do you get out of BSOL, or more importantly, what more could you get? I fear this year has lowered the level of engagement amongst many members, perhaps impacting motivation and continued membership.

Finally, the Office will close Friday 11th December and reopen Tuesday 12th January.

Messages can be left on the phone, and responded to within a few days, or contact your Mentor or Hub Coordinator as usual.

Merry Christmas and Happy New to one and all.

RON HORST

president@bsol.asn.au

LINUX INTEREST GROUP

A core group of members came together for the November Zoom meeting where the discussions were mostly not Linux centric, but none the less of interest to all present.

The following are some of the topics discussed:

- one member was having problems getting reliable video performance with Zoom. He is on the NBN network however it was suggested that his internal

house phone line cabling might be the culprit should there be unused or multiple points still connected. Similar redundant wiring has been the cause of issues at other sites.

- Mal gave an update of the office NBN connection which has now been completed. The download speed now approaches the TPG plan nominal 100Mb/s while the upload was measured at 48Mb/s and the phone services have been re-established after the static IP address issue was resolved. Performance of the BSOL Nextcloud server has improved greatly since the NBN changeover.

- Ken gave an overview of the damage to his home following the recent storm. Unfortunately he lives in the area where large hailstones caused extensive damage. Apart from the storm water inside, due to broken roof tiles, his solar panels were smashed. This led to glass from them washing into his water tanks; the gauze filters on the top of the tanks were also decimated by hail. Also because of the broken solar panels, the power was disconnected from the house by the authorities for safety reasons.

- Dick suggested that a case could be submitted for a replacement BSOL server with a grant coming up next January.

- The Chromium web browser was suggested as a good alternative to Firefox for Linux users.

- There was a discussion on using the BSOL Nextcloud server and the directory format.

The final meeting of the year is scheduled for 10am Friday 4th December. Next year we kick off on Friday 5th February.

Any BSOL member interested in joining the group should contact us via email (address below) as meeting details are usually advised by direct email.

GARY ALCORN

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DIGITAL PHOTOGRAPHY GROUP

Our final outing, for this most unusual year, was to the City Botanical Gardens. We decided on a theme of 'Green on Green', in view of all our recent storms.

On the 10th November seven of us met up at a nearby coffee shop and had a leisurely stroll around the gardens, wandering off in different directions (as we do), searching for individual subjects and perspectives. You really have to give credit to the foresight of the founding fathers of our city, to capture such a beautiful site on the bend of the river for the first Botanical Gardens to be established in this state, and that morning they were truly looking their best after the spring rain. We hope our shots do them justice. We wound up at the historic City Gardens Café for a light lunch, then dispersed to find our various ways home – mine took me over the Goodwill Bridge to the busway.

Those members who were unable to make it to the excursion were also invited to submit photos on the theme of 'Green on Green'. Our judge this month is member Alison Muirhead and her choices are within, as is the 'shot of the month', which can be of any topic.

In December, finally!, we will be able to meet in the Training Room at BSOL's Gabba premises before we see the year off at lunch at the Woollongabba Pub. Let's hope 2021 has a very different look!

PAT NOAD
digital@bsol.asn.au

PUBLICITY REPORT

The ASCCA conference and AGM has taken place online. Two BSOL mentors participated in the event. Nan Bosler stood down as President but in honour of her years of service to ASCCA, she has been conferred with the title of Emeritus President. President elect is Jennifer Wilcox, and Brisbane based Samantha Isaacs was elected as Vice President. I hope that having a local ASCCA committee member will benefit Brisbane Seniors Online with collaboration between the two organisations.

I undertook a talk to 73 Wynnum Probus members at Wynnum Bowls Club 5th November. They have around 85 members, but venue restrictions prevailed. My stock of membership applications were utilised with at least 20 Probus members approaching me after my presentation about joining and taking application forms. I hope it results in some new learners.

Two more grants have been approved through the Lord Mayors Community Fund for advertising in both editions of the Village News, New Farm and Ascot publications. The New Farm edition has been distributed for a long time around the CBD area. The Ascot edition is a new edition with an expanded coverage to the Ascot and Hamilton areas. Thanks to Cr Vicki Howard (Central Ward) and Cr David McLachlan (Hamilton Ward) for their continued support of Brisbane



Seniors Online and approval of this funding.

With thanks Cr Fiona Hammond (Marchant Ward) and her local funding allocation, for an advertisement and story in the December edition of the Chermside Guide.

There will be no end of year Xmas celebration at BSOL's Woolloongabba Training Centre due to the restrictions on numbers permitted in the premises.

BSOL received a Seniors Celebration Donation from the Brisbane City Council which was utilised to partly fund the last committee meeting for the year, held face to face, Tuesday 17 November where all office volunteers were invited to sit in on the committee meeting and participate in a small luncheon.

With Xmas upon us and the planned closure of the office from Friday 11th December to its reopening Tuesday 12th January, it is not my intention to undertake any paid advertising around this time.

I wish everyone a Merry Xmas and a Happy New Year and look forward to continuing my role in publicity in 2021.

DICK BENNETT
publicity@bsol.asn.au

MANAGEMENT COMMITTEE REPORT

The Management Committee met via Zoom on Tuesday 17th November with five members present.

The Treasurer reported that we are well up on subscriptions for the month and are therefore ahead of budget which is very good news.

There has been a minor decrease in overall membership from 616 to 614. Although thirteen new members joined, four new Mentors inducted in October, fifteen individuals have chosen not renew their membership.

Dick Bennett attended a Probus meeting at Wynnum Bowls Club with 73 people in attendance and he noted that many of these took application forms.

Please note the President's email address has changed. The new address is president@bsol.asn.au.

There is an ongoing problem with spam for long-standing email addresses. This has been addressed in some instances by changing the email address or using a Gmail solution suggested by Simon Mooney (Apple Mentor, Apple Group Convenor, New & Views Editor, and Website Administrator).

The Draft Minutes of the recently held AGM have been circulated to all members who attended the meeting.

The Close of Business dates have been published on the website. The office will close Friday 11th December and reopen Tuesday 12th January 2021.

ETHNA BROWN
sec@bsol.asn.au

MENTOR SUPPORT GROUP

3rd Tuesday each month, 10 am to 12pm

Twelve mentors logged into the Zoom meeting this month, including first time attendee Sherry. Members joined the meeting with various levels of success, which in itself generated the first topic of discussion.

There are, at least, two ways of joining a Zoom meeting. Most members simply click the link which generally accompanies any Zoom meeting invitation. Sometimes this works, and sometimes members have trouble. The other method, which I find reliable, is to have the Zoom app downloaded to your laptop, open the app, and join the meeting using the supplied Meeting ID and Password. Both methods present an option to test your microphone and speakers, and this is recommended. If you are using anything other than the device's built in microphone and speakers you may need to pair the plugged in microphone and earphones, and then adjust the microphone input level.

Dick Bennett noted that BSOL had an invitation for four members to attend the Australian Seniors Computer Clubs Association (ASCCA) 2020 conference in Sydney on 10 November at a subsidised cost. Two BSOL members took the opportunity to attend. BSOL has recently renewed its association with ASCCA, the [2020 conference reports and newsletters can be found online](#).

During the course of the meeting, one member reported a loss of all emails from their inbox. The suggestion was to log on to the email account directly via webmail, which was done, but all email was still missing. This indicated that the email had been deleted from the hosted email account, and the problem needed to be raised with the service provider.

Dick noted that new membership applications were running above budget, indicating

advertising, paid for through his lobbying efforts for grants, may be paying off.

Steve Dixon sought feedback on applying for a \$5,000 grant through BeConnected, for the purchase of devices to loan to members not online. BSOL has had a number of devices available for loan for some years, but there has been very little demand. Consensus was that for anything meaningful like banking or MyGov, or any app requiring two factor authentication, devices have become so personal that lending a device has serious privacy and security problems, thus make

ing loan devices no longer feasible. A recommendation to not proceed with the grant application was passed to the Management Committee and accepted.

Password Managers seem to be a regular item for discussion at MSG meetings and while there have been newsletter articles on the subject in the past, it seems like there is a need for a more detailed investigation into the topic. There is a lot of discussion on this subject online, but knowing what might be an unbiased comparison is difficult. One such [comparative review can be found here](#).

On the subject of passwords, one learner has been advised by her family to "just use the same password for everything..." !! Every mentor needs to be advising learners that using the same password for everything is a very bad idea and a serious security risk.

Car technology was an interesting topic. Ray has purchased a Tesla and built his own solar charger. Brian has ordered a VW and is curious about using his older smartphone as his main navigation aid when it isn't equipped with a USB-C port. There are 100's of YouTube videos on this subject, and almost all new cars today will [pair both iOS and Android devices via Bluetooth](#). A USB (A or C) cable may only be needed for charging and [Apple CarPlay](#) or [Android Auto](#). Increasingly Qi charging mats are being fitted as standard and [many luxury cars have wireless Apple CarPlay and Android Auto](#).

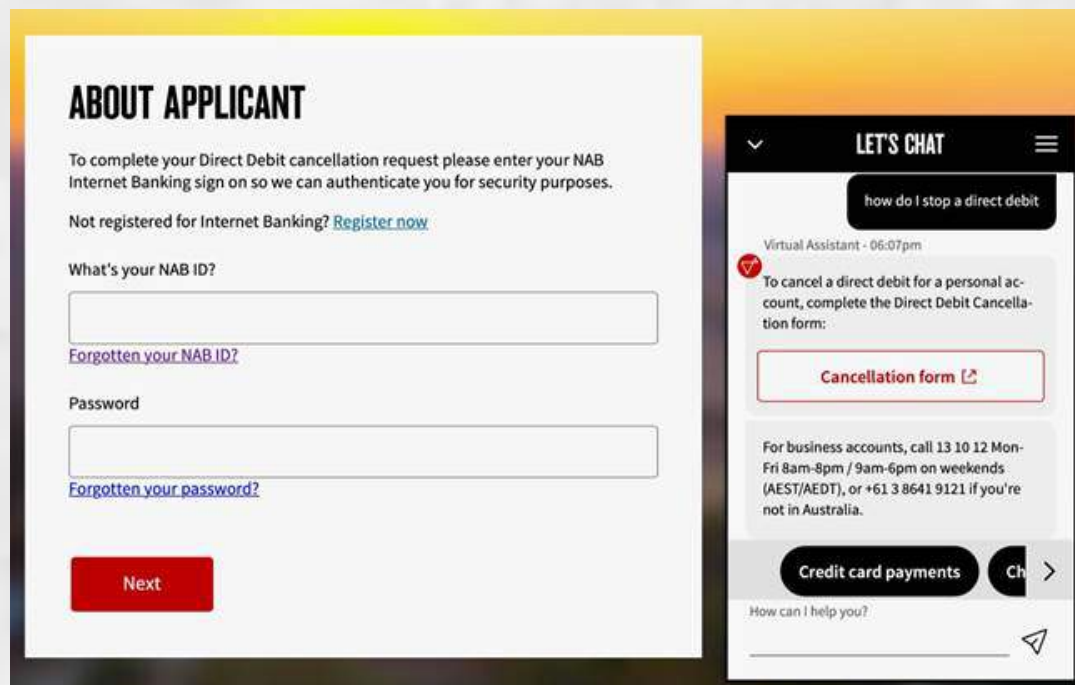
There was an informative discussion about a learner who changed from one supplier to another. The learner had great difficulty in cancelling the direct

debit that was in-place for the previous supplier. In general (and in law) you need to contact the supplier, not the bank, but in many cases your bank might do this on your behalf, eg NAB have an online request form which they will forward to the supplier on your behalf. Ask the question on your online banking Chat Bot, refer right.

There seems to be an issue with the BSOL bulk email system where some mentors aren't receiving the Zoom meeting invitations. If you are a mentor who hasn't received the invitation, **please save this link**. Use it to join our next meeting, at 10am Tuesday 15th December.

The **November meeting can be viewed online**.

STEVE DIXON
msc@bsol.asn.au



The image displays two screenshots from the NAB online banking interface. The left screenshot, titled 'ABOUT APPLICANT', is a form for Direct Debit cancellation. It instructs users to enter their NAB Internet Banking sign-on for authentication. It includes a link to 'Register now' for those not registered for Internet Banking. The form has two input fields: 'What's your NAB ID?' and 'Password', each with a corresponding 'Forgotten your NAB ID?' and 'Forgotten your password?' link. A red 'Next' button is at the bottom. The right screenshot shows a 'LET'S CHAT' interface. It features a search bar with the query 'how do I stop a direct debit'. Below the search bar, a 'Virtual Assistant - 06:07pm' message states: 'To cancel a direct debit for a personal account, complete the Direct Debit Cancellation form:'. A red button labeled 'Cancellation form' with an external link icon is provided. Further down, business hours are listed: 'For business accounts, call 13 10 12 Mon-Fri 8am-8pm / 9am-6pm on weekends (AEST/AEDT), or +61 3 8641 9121 if you're not in Australia.' At the bottom, there are buttons for 'Credit card payments' and a 'Ch' button with a right arrow.



David Petchell

ASCCA CONFERENCE 2020

I was very fortunate to receive a ticket to the **Australian Seniors Computer Clubs Association** 2020 Conference held 10th November.

Ticketing was seamless and the Zoom conference ran very well; a first attempt at holding it online. Participants were both national and international.

There was an excellent range of speakers with each session running for 30 mins. Prizes (like software and mobile phones) were given away during the sessions, however, I was not lucky. There was also a photo competition and an acknowledgement of Nan Bosler's 22 years of 'being ASCCA'.

I particularly enjoyed the following sessions:

- How accessibility features make your tech more useful
- From surviving to thriving online: AUSOM Club. The speaker gave a great presentation on how to make their Apple computer club's numerous activities work well for its members using Zoom, in light of COVID-19.
- Trends in cyber security: what you need to know since COVID-19. **The Cyber Safety Lady** gave an excellent roundup of how to be safe online in her talk Trends in cyber security.

- Trends in technology.

Other sessions included:

- Future tech trends: Quantum Computing
- We're still travelling: Australian Traveller Magazine
- Social 'undistancing' humour: **Active Aging**
- **Grandparents guide - eSafety Commission.**

The whole day certainly went quickly with all of the above items being both interesting and very informative.

I'm looking forward to buying a ticket to next year's event and would encourage all members to consider doing the same.

KEN BOURNE
Mentor West Hub

REPORTS

A year ago I attended my first ASCCA conference in Sydney (report: BSOL News & Views February 2020), who would have thought this year would be so different.

A well organised virtual conference it was, shorter but snappier showcasing not only useful information for seniors but also the use of Zoom configured for conferences. The online attendance fee was only \$16.50. Zoom in conference mode is different to what many of us are used to. You only see the moderator, and/or the presenter or their slide show in whole or split-screen views. At the bottom of the screen are buttons to allow raising your virtual hand when requested. Conference organisers can issue an audience poll at any time, this pops up on your screen with a number of multiple-choice questions. Polls can be responded to by attendees clicking one or more buttons and the overall results are then shared almost instantly with the attendees. Prizes were awarded at various times during the day. Missing from last year; the food, visiting sponsor's booths, picking up swag, and chatting to experts.

The conference had been reduced to one day but still managed to pack in nine 30-minute presentations. Speakers included conference favourites Alex Zaharov-Reutt, Charlie Brown, and others from Melbourne's Apple Users' Society, accessibility.org.au, Google, Australian Traveller magazine, University of Hawaii, the Federal Government's eSafety Commission, and The Cyber-Safety Lady. Presentations were live from the presenters' homes or offices but the opening, performed by the Aged Care Minister, Senator Richard Colbeck, appeared to be pre-recorded.

Overall a great conference packed with useful information, and missing little from last year's two day format. My highlights were:

1. **Apple Users' Society of Melbourne** have really embraced online meetings due to their heavy presentation schedule, delivering hours of simultaneous presentations over one day each month to 3 separate locations around Melbourne. They found that their falling membership has

stabilised because many members previously constrained by health or distance can now attend online sessions. Their committees now report faster due to online meetings.

Online Main Meeting Timetable April 2020 (trial)							
Room/Time	9:00-9:50	10:00-10:50	11:00-12:00	12:00-12:50	1:00-1:50	2:00-2:50	3:00-3:50
eSIG Room 1	Creating Memorable Movies	Creativity			Genealogy	iPad Coach	Digital Photography
eSIG Room 2	Finder Fundamentals	Filemaker			iPhone	macOS Intermediate	Apple News & Help
eSIG Room 3	Internet Plus	Mobile Multimedia			Beginners	Garage Band	
Various as arranged	One-on-one training via Zoom is available by contacting one-one@ausom.net.au .						

Figure 1: A typical AUSOM monthly meeting schedule

2. The Accessibility by Dr Scott Hollier presentation, a legally blind advocate for the disabled, was fascinating. It covered many technologies for improving computer access for vision impaired users on Windows, Mac, iPhone, and Android. A conference participant highlighted the lack of accessibility support on the government's NDIS website! Dr Hillier's book: **Outrunning the Night**.

3. Leonie Smith (**the Cyber-Safety lady**) reported Australians lost \$634 million to scams in 2019 a 34% increase on 2018. Most common were Investment (\$62m), Dating (\$28m), and False billing scams. **Purchase and download her books from the book shop.**

4. Google's presentation on Quantum Computing was way over my head. Described as "computing for our grandkids"; it's still in its infancy.

5. Charlie Brown introduced his new **\$149 G-mee phone**, designed to protect kids and seniors featuring easy blocking of unwanted numbers, parental controls, and no camera.

6. Quentin Long from Australian Traveller Magazine told the sad story of travel in today's Covid world and how it might look when things start to return to some semblance of normal. Qantas, for instance, does not think this will happen until 2024

7. Professor Kathryn Braun, from Hawaii, introduced us to life in lockdown as a University teacher (she has attended virtual funerals and

marriages of her students) and the need for humour to keep us going. They coined the phrase Quarantini Time; have a drink of anything you can find lying around.

8. Greg Gebhart introduced the federal eSafety commission's new Grandparents Guide to help the seniors tasked with supervising their grandchildren's online activities; from home schooling to online gaming and leisure activities. **A PDF can be downloaded** and a hardcopy may be ordered from them for free. Also there are new additions to the series of **Be Connected videos** like using **online banking, including a practice area** showing the steps involved in viewing balances and transferring money online.

9. The last speaker, and conference moderator Alex Zaharov-Reutt, impressed upon us the importance of installing the latest updates on our devices. Looking up "Tips and Tricks" on YouTube can yield lots of useful tips you probably aren't aware of.

One advantage of using Zoom is that, with permission, presentations can be recorded automatically by the organisers and **made available online quite soon after the conference ends**. In the past manual recording and editing meant quite a delay before the videos were made available. Expect the presentations to be available on the ASCCA website soon. **2019's presentations are available online**. I recommend watching Jesse Hazell demonstrate the use of Google/Alexa devices for less mobile people and Eric Dunn's excellent presentation on MyHealthRecord.

ROBERT CRAGO

Mentor North Central Hub

ASCCA ONLINE TRAINING

December 2020 Free Online Classes

Our membership of the Australian Seniors Computing Clubs Association entitles BSOL members access to free online courses. More information and bookings on the [ASCCA website](#).

Public Libraries' Digital Resources

Public libraries offer more than printed books - ebooks, emagazines, audiobooks, and movies.

Monday 7th December 8:30-10:30 & 12-2

Photobooks

Learn to use free software to create photobooks that can be printed professionally for a fee.

Wednesday 9th December 12-2

Android Basics

Android smartphone training; Samsung, LG, Google Pixel (not iPhone).

Monday 14th December 8:30-10:30 & 12-2

File and Folder Management

Learn to use folders effectively so you can organize, save and find your files; and learn to back-up your files and folders to the cloud. Features File Explorer (Windows) and Finder (Apple).

Wednesday 16th December 8:30-10:30 & 12-2

Google Photos

Google Photos allows sharing, collaborative albums, use search-terms to locate particular images; and recognise and gather faces together.

Monday 21st December 8:30-10:30 & 12-2

G.I.M.P. (GNU Image Manipulation Program)

This free app allows you to manipulate images to correct lighting, contrast, composition, and to carry out retouching, etc.

Wednesday 23rd December 12-2

RON HORST

president@bsol.asn.au

WHAT IS BE CONNECTED?

Be Connected is an Australia wide initiative empowering all Australians to thrive in a digital world. Be Connected have online learning resources as well as a network of community partners, the Be Connected Network, who offer support so you can develop your digital skills and confidence. Brisbane Seniors Online is a Be Connected Network partner.

Access the [Be Connected site](#) and explore the 'Quick Links' and 'What's new and coming soon' sections. Alternately, you can select the 'Topic Library' and chose any lesson of interest.

While you can access/use all the Be Connected material anonymously, there are benefits in registering. On the '[Sign in/up](#)' page an account can be created. Select '[Create new account](#)' and fill in the mandatory information. In the 'Name of Support Centre' field begin to type Brisbane Seniors Online and then select Brisbane Seniors Online from the drop down menu.

Registered members can keep track of their progress in any learning topic, your Mentor can track your progress, and registering will assist with BSOL applying for various funding grants.

Next page is this month's Be Connected newsletter. If you have any questions on Be Connected, talk to your Mentor, or contact me via my email address below.

STEVE DIXON

steve.bsol@icloud.com

BE CONNECTED WITH ZOOM

Be Connected offers short, fun, informative presentations. They are a free product from our own federal government. Be Connected's aim is to 'support older Australians to thrive in a digital world'.

These presentations are in bite-sized chunks, typically around 4 to 10 minutes in length.

One of the most welcome new additions to the Be Connected range is about Zoom, which has rapidly become as widespread as email or YouTube.

The available Zoom topics are:

1. What is Zoom? (4 min)
2. What you need to use Zoom (5 min)
3. Creating a Zoom account (8 min)
4. Protecting your privacy when using Zoom (7 min)
5. Customising Zoom to suit you (6 min)
6. Using Zoom to connect with others (5 min)

ROBERT CRAGO

All you need to enjoy Facebook and avoid the festive shopping crowds - safely!

This month we show you how to enjoy fun and friendship on Facebook with a course on how to set yourself up, reach out to friends, follow your interests - and more! There's also a very handy Quick Read with plenty of Facebook safety tips.

Christmas is not far away and if you're keen to avoid the crowds and shop online, we have a very informative online presentation on how to do it safely.

NEW courses! Social media apps

Find out everything you need to know about Facebook with our new courses. Learn how to set up a Facebook account, adjust your privacy settings, join groups and spot suggested posts and ads. Plus there's safety tips to help you spot scams, block offensive posts and reject friend requests from people you don't know in real life.

[Explore new courses](#)

How to stay safe on Facebook

Facebook can be a great way to keep up-to-date with family and friends and share interests and photos. We have a great guide to help you avoid the risks and keep it a positive experience.

[Read more](#)

It's the season for safer online shopping

Christmas shopping online is a great way to avoid the crowds – especially during COVID. But how do you do it safely? We have a handy new online presentation with great safety tips.

[Read more](#)

TECHNO TIDBITS++

Zoom lied to users about end-to-end encryption

Google Photos will end its free unlimited storage

How the U.S. Military Buys Location Data from Apps

Messaging app Go SMS Pro exposed millions of users' private photos and files

Apple's Thunderbolt/USB 4 vs PC's Thunderbolt 4

Facial recognition: learning to identify bears and cows

Google is rolling out end-to-end encryption for RCS in Android Messages beta

Fake Zoom invite sinks \$16m super fund

Google Play Store: Main Distributor of Android Malware

Coinbase Cryptocurrency Debit Card

Raspberry Pi 400: the \$70 desktop PC

Linus Torvalds doubts Linux will get ported to M1

Time to Stop Sharing Your Passwords With Your Partner

Close-up Photographers of the Year

International Landscape Photographer of the Year

Weather Photographer of the Year

5 Spectacular Views of Machu Picchu

DECEMBER BRAINTEASER

Follow these steps and see if you can figure this out.

1) Get a brown cardboard box.

2) Get purple, orange, and turquoise paints.

3) Paint the box orange.

4) Paint on purple spots.

5) Paint on turquoise stripes.

7) Turn it upside down.

8) Lie on your side.

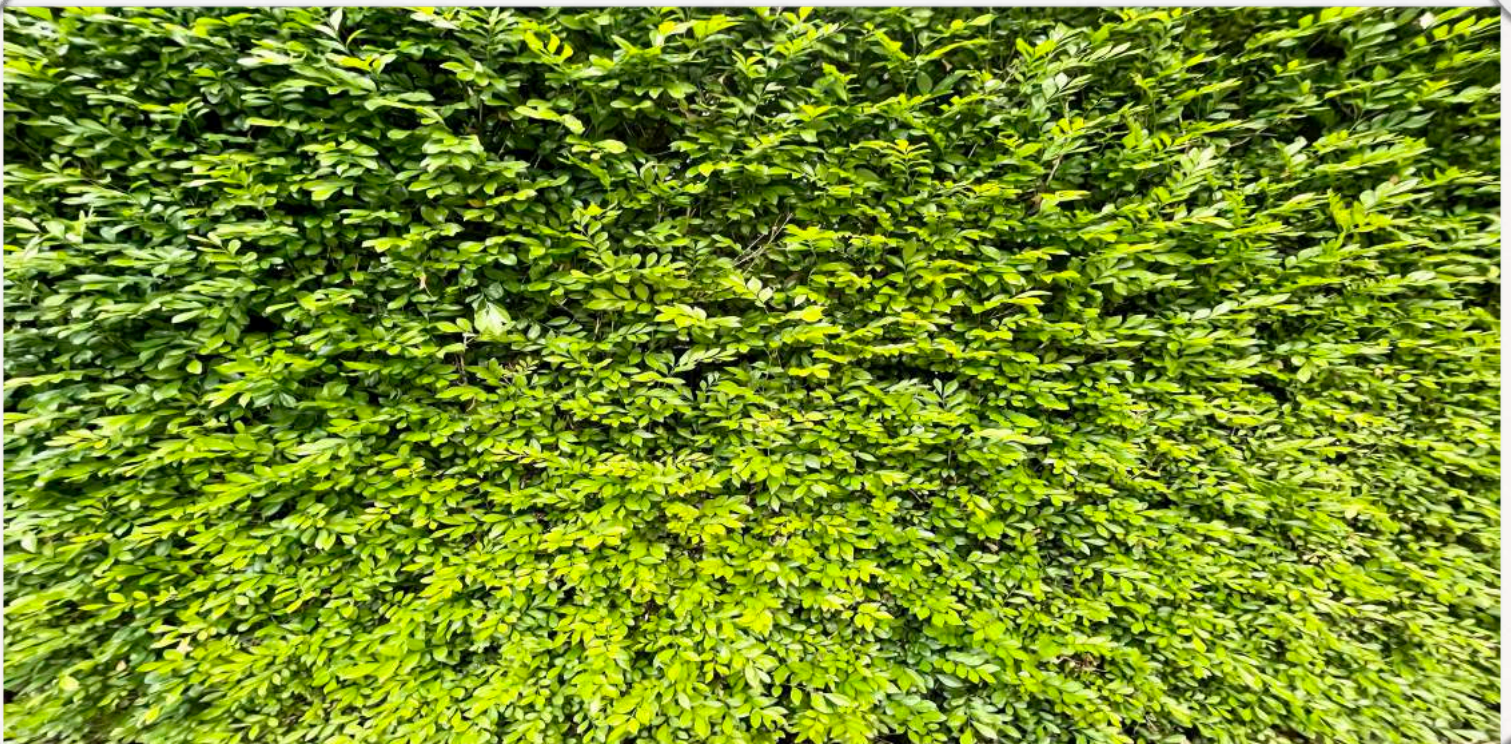
What is missing from this sequence?
Answers to me, please, at the new email address below.

Now, to last month's Brain Teaser. Once again, I've been too kind. All that the man had to do was wait until night-time and there's no blazing sun. Correct answers were received from Ethna Brown, Robert Cousin, Jonathan Smith, and Les Webb..

Regards

BRIAN KORNER

msc@bsol.asn.au





The barriers are down, the border is open, however meeting at BSOL is still verboten. Restrictions still limit the numbers inside businesses so Apple Group remains on hiatus; home gatherings are now 50.

Another Apple event. Announced were the new M1 chip, the M1 MacBook Air, the 13" M1 MacBook Pro, the M1 Mac mini, and the release of macOS Big Sur.

This month's news:

Everything you need to know about Apple's M1 chip

M1 MacBook Air, MacBook Pro, and Mac mini

M1 Macs review: The Next Generation

Interviewing Apple about its Mac silicon revolution

M1 MacBook Air Outperforms 16-Inch MacBook Pro

M1 Mac mini faster than all Intel Macs

About the Rosetta Translation Environment

Apple updates iWork for macOS Big Sur

Microsoft 365 & Office 2019 support for Apple Silicon

MagSafe Is Cool, but Is It Worth the Trade-Offs?

iOS 14.2, iPadOS 14.2, HomePodOS 14.2, watchOS 7.1, and tvOS 14.2 released

Apple Updates Numerous Operating Systems for Exploited Security Vulnerabilities

Apple's new 'Everyday Experiments' video encourages at-home creativity

Why There's An Orange Dot On Your iPhone

Apple TV App Now Available on Playstation

AirPlay 2 and HomeKit Now Available on Roku

Apple TV Available on Xbox

Lock Screen Privacy Settings: iPhones & iPads

Delete Significant Locations on iPhone & iPad

Is your USB-C cable USB only or Thunderbolt 3

Use Your Apple Watch to Find Your iPhone

Take a Screenshot on Your Apple Watch

SIMON

apple@bsol.asn.au

Hub Coordinators

There are nine hubs within the Brisbane area. Unless the matter is urgent, please contact your hub coordinator via email.

Central

Kevin: 0466 369 995
centralhub@bsol.asn.au

North Central

Jane 0419 779 233
northctrlhub@bsol.asn.au

North

Carol: 0421 192 770
northhub@bsol.asn.au

South

Linda: 0418 459 227
southhub@bsol.asn.au

East

Ben: 0419 571 517
easthub@bsol.asn.au

West

Rod: 3376 5956
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Inner North

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Inner West

Mark: 0401 433 724
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Redlands

Paul: 0408 110 893
redlandshub@bsol.asn.au

Brisbane Seniors On Line (BSOL) is a voluntary, not-for-profit organisation set up to help the over-50s navigate the maze of computers and the internet. Our mission is to provide seniors of the greater Brisbane area with computer literacy and support while promoting social and recreational activities. BSOL is always looking for new mentors and other volunteer helpers, so if

you think you could help us (or know of someone who could), ring or email the office, or visit the website.

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