

News & Views

Brisbane Seniors Online Newsletter

SEPTEMBER 2020



Helen Gibbs

EDITORIAL

Still a Two Fingers iPad-Pages Production.

Eleven new members this month, three are mentors. Welcome everybody.

Thank you to this month's contributors. Please email your non-Microsoft Word submissions to the Editor. Submissions maybe edited, or not published for space or policy reasons.

Click/tap the photographer's name (bottom of photo) to view the original. Links in News & Views are shown in red.

This month's coronavirus links:

[COVID-19 Is Transmitted Through Aerosols](#)

[Long-Haulers Are Redefining COVID-19](#)

[Viruses Explained](#)

[Qld Health Contact tracing](#)

[Qld Health Restricted Local Government Areas](#)


SIMON

editor@bsol.asn.au

Brisbane Seniors Online

Level 1, Gabba Towers
411 Vulture Street
Woolloongabba
07 3393 2225
admin@bsol.asn.au

PO Box 6006
Woolloongabba QLD 4102
www.bsol.asn.au

 [/BrisbaneSeniorsOnline](https://www.facebook.com/BrisbaneSeniorsOnline)



In this Issue

President's Report

Hugh Wiseman

Digital Photography Group

Publicity Report

Management Committee Report

Mentor Support Group

BSOL and Facebook

Planning your Digital Legacy

Brainteaser

Techno Tidbits

 Group

Hub Coordinators

PRESIDENT'S REPORT

I hope that this newsletter finds you well. The COVID19 virus continues to challenge most of us on a daily basis and makes getting around and doing our normal daily chores difficult and different. Common sense and following the guidelines set down by our Health experts are the best ways to ensuring that the virus becomes manageable and hopefully burns itself out.

The Annual General Meeting of the Association will be held some time in the second half of October. Exact dates and venue are to be finalised. Once these are known a notice will be sent to all members and the details, together with all the necessary documentation, will be uploaded to the website and available in the coming events section. Members are encouraged to consider nominating for positions on the Committee in the coming year. All positions are declared vacant and members are free to nominate. For personal health reasons I will not be re-nominating for the position of President. I encourage all members to consider nominating.

COLIN T WAUGH
pres@bsol.asn.au

HUGH WISEMAN

Long-time Mentor and Management Committee member Hugh Wiseman recently informed us that he is gravely ill and can no longer be part of BSOL.

Both President Colin and I see Hugh as the "perfect English gentleman", as I am sure others who know him would agree. He would occasionally offer in his polite fashion a valuable, alternative opinion in our Management Committee meetings. Secretary Ethna travelled with Hugh on the bus to and from our Management Committee meetings for many years. She found him always very supportive and happy to help if asked; and will miss the movie talks on their trips.

Hugh joined BSOL as a learner in 2010, became a mentor a year later, and was invited to join the Management Committee in 2013. He held the position of Special Projects Officer. He has mentored 29 Learners. Quite an achievement!

Hugh was active in the construction industry for many years where he worked on many projects across Australia. Hugh retired after a project in Noosa, and now calls Brisbane home.

We wish Hugh well and we will miss his contributions.

RON HORST
vp@bsol.asn.au



DIGITAL PHOTOGRAPHY GROUP

On a lovely sunny Tuesday in August six members of the Digital Photography Club took themselves on an excursion to the Botanical Gardens at Mt Coottha, all driving there. About the same number of members sent their apologies because of health issues or other commitments. It proved to be an ideal choice for the circumstances: lots of space and fresh air, and a large, uncrowded eatery, well managed for sanitation. David Petchell set the agenda, and after coffee we wandered around the very varied areas he'd chosen, snapping our way through rainforests, taking in the Japanese gardens and some water features, and finally wending our way back to the restaurant for lunch. We agreed we were all very glad to live where we live. It was a delightful morning – our thanks to David. Over the following few days we all contributed photos to our cluster site, which Marg de Wilde has established.

You will see three sets of photos in this newsletter: some from the excursion, some taken to the theme of the month which was 'Guilty Pleasures', and of course some submitted as 'Shot of the Month'. Our normal process is to review all our photos at a meeting and select those we think stand out for the newsletter. In these very different times, I have asked one member, Helen Gibbs, to go to the photos and select a few shots in each category for publication. She chose ten shots in all – so here you are seeing Helen's personal picks. Next month another member will do the honours.

Our September meeting will also take the form of an excursion, this one in the city.

Anyone interested in checking out the Digital Photography Group can email me at the address below.

PAT NOAD
digital@bsol.asn.au

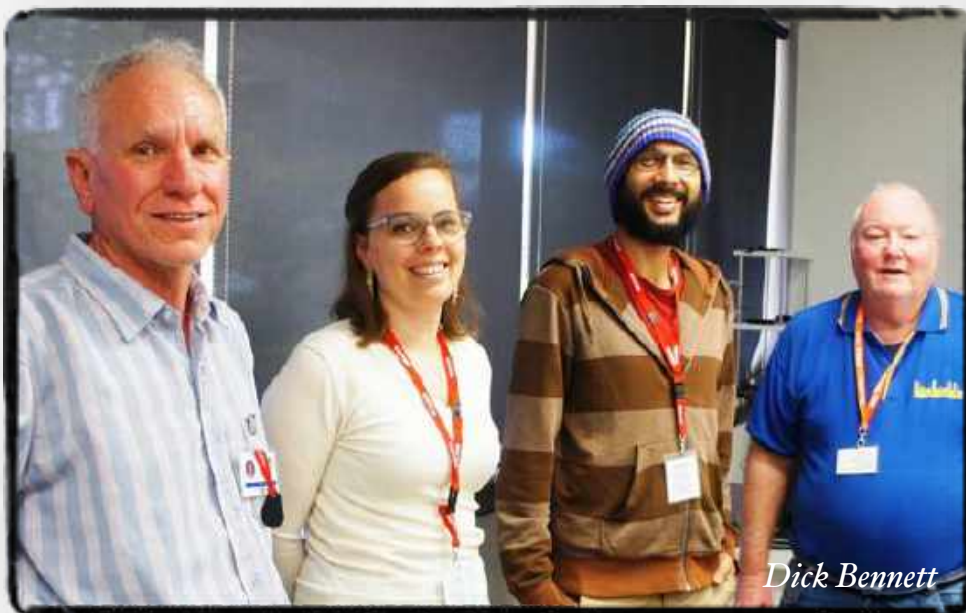
PUBLICITY REPORT

Some good news in respect to funding. The **Brisbane City Council Lord Mayor's Community Fund** have approved two grants. Thank you to **Cr Jonathan Sri, Councillor for The Gabba**, for funding for a new multi-function printer/scanner for the Woolloongabba office. On the 27th August Cr Jonathan Sri and Brisbane based **ASCCA** Board member Samantha Isaacs attended the BSOL Woolloongabba Training facility to see what BSOL did. Vice President Ron Horst was also in attendance. This was a very productive meeting.

Cr Adam Allan, Councillor for Northgate, has approved a grant for local advertising. Three other Council grants for local advertising spread across Brisbane are still under consideration.

A grant for a membership card printer and a new retractable banner has just been submitted to the **Gambling Community Benefit Fund**. The outcome of this will not be known until late January 2021 as it is a long process with hundreds of applications to be assessed.

Providing there is no change to coronavirus restrictions that will significantly affect BSOL home tutoring, **4BC** will run 50 free pre-recorded 30 second community service announcements before, during, and after **Get Online Week** from 19-25th October. Thank you to **Nine Radio** for providing these free of charge and valued commercially at \$10,000.



Pictured are (from left) Ron Horst, Vice President BSOL; Samantha Isaacs, Brisbane based Board member of ASCCA; Cr Jonathan Sri, Councillor for The Gabba; and BSOL Publicity Officer, Dick Bennett.

Brisbane Seniors Online have now re-joined ASCCA which has allowed BSOL members to submit digital photographs for the annual competition which closed on the 1st September 2020. Some BSOL entries have already been submitted and acknowledged. This membership will also allow BSOL mentors to access training resources and webinars to assist learners.

I presented a talk to the **Wavell Probus** held at the Geebung RSL on the 4th August at which 31 of their 40 members attended. It was fortunate that two of the Probus members had previously been BSOL learners and offered to speak positively about their experience and recommended BSOL to those present. Following the meeting, I had five Probus members approach me about joining; all taking brochures and application forms. One existing BSOL learner is also a Probus member.

On the 24th September I'm booked to present to the **Chermside Forum** at Geebung RSL. I am always looking to present to community groups so if you are in one, please put my name forward to talk at their meetings, and thus spread the word about BSOL. These talks are at no charge.

I continue to seek opportunities for funding and local advertising since the demise of most community newspapers across Brisbane. Thank you to BSOL members that have supplied me with details of publications that I was unaware still existed in print form. I will be investigating whether I can get some free publicity with them and if funds are forthcoming, some paid advertising also.

DICK BENNETT
publicity@bsol.asn.au

MANAGEMENT COMMITTEE REPORT

The Management Committee met via Zoom on Tuesday 18th August with seven members present. The Treasurer reported a fall in revenue but that expenses were being contained. The 20/21 Budget will be ratified out of session as there was a small discrepancy which requires adjustment.

Membership stands at 615 although a delayed downturn in numbers is expected over the next 2 months owing to a number of factors, Covid included.

There has been some increased activity on Facebook since Steve Dixon has been posting and monitoring which has resulted in six new members, which is very pleasing.

The new MIS is now up and running with just few minor adjustments to be implemented and the Management Committee would like to publicly thank Ron Horst and Gary Alcorn for their months of effort – a major achievement.

On the Publicity front Dick Bennett gave a talk to the Geebung Probus club with some positive outcome. Amongst many other

initiatives he organised a meeting at BSOL HQ with Cr Jonathan Sri and Samantha Isaacs, Brisbane-based Board member of ASCCA, which has created some much-needed publicity for BSOL. The Grant which Dick secured from Cr Sri has largely contributed to the multi-function printer which will replace the old office Laser printer.

The Covid-19 situation has not changed significantly enough for us to update our Protocol which remains as before.

ETHNA BROWN
sec@bsol.asn.au



Mavis Brady

MENTOR SUPPORT GROUP

Lively discussion was already ongoing when I logged in; a grant that BSOL has received, and the purchase of a scanner. The discussion then moved to slide scanners and continued after Brian opened the meeting, (and began the recording).

Moderately priced scanners can be purchased at **Officeworks**. Using these can be very slow and tedious if you have a lot of slides.

Steve showed his home made solution using cardboard, a LED downlight, and a phone camera. (Search YouTube for **scan slides with digital camera**, Mark).

There was a question on ongoing Mentor training. Mentor induction is continuing, but in-office training is not really possible due to Covid restrictions. Dick commented that on line training may become available through ASCCA. BSOL is currently in the process of rejoining this group.

There was some discussion on the **BSOL code of conduct**. This document is available on the BSOL website.

Steve commented that it was possible to review **saved passwords on an iPhone** and share them across devices. He asked if anyone knew where passwords were saved on an Android. The respondents all used a third party password manager. **KeePassDroid** and **LastPass** were mentioned. The discussion then became one of the risks and advantages of password managers. Some thought that pen and paper were the only secure way of recording passwords.

This segued to a discussion on preparing for the time when someone else may need to have access to your passwords. One attendee had already given a relative the master password to their password manager. Another suggested that the master password should be put in a sealed envelop and put with all the other important papers.

It was commented that you don't actually own all those ebooks and music that you bought online. Though you can't take them with you, they will go when you go.

Choice's article on digital estate planning.

Brian had a problem with duplicate bookmarks in his browser. They returned even after he had deleted them from the browser. The solution was to delete them from "Favorites" as well as the browser itself.

The meeting finished with discussion on the best time for meetings now that they are being held using Zoom. Starting in September meetings, will start at 10:00 rather than the previous 10:30.

The **August meeting can be viewed here.**

MARK



BSOL AND FACEBOOK

Note: Facebook apologizes for Apple's efforts to protect its customers' privacy - Ed.

Social Media, eg Facebook, Twitter, and Instagram being the top three, is increasingly important for individuals and groups to communicate. For volunteer organisations like BSOL it is a very cheap way to share information and to advertise to potential members.

Facebook is the most powerful social media site out today, with 2 billion active users each month.

Brisbane Seniors Online has had a Facebook Page for some years. It can be found here: facebook.com/BrisbaneSeniorsOnline/

User growth on the BSOL Facebook page has been slow, and currently there are approximately 300 individuals who engage with the site on a regular basis.

Facebook uses algorithms that, as might be expected, cause visibility of your page to grow in accordance with the number of people who engage with your page. This means that we need more Mentors, Learners, and members

of the public to "Like" the BSOL Facebook page, "Comment" on Posts, and to "Share" items of interest or importance on their own Facebook pages.

BSOL also needs more members to write and post interesting or important articles; we are all knowledgeable on some subject. It matters little if your article has questionable facts, as such questions generally cause an interactive discussion, which is often beneficial to everyone.

Facebook is a great platform to ask questions, you are most likely to get a useful response within an hour or so. So please, have a look at the BSOL Facebook page, give us a "Like", make a comment, ask your question, and/or tell us what you know.

Note: Facebook is considered by many to unnecessarily invade your privacy and profit from use of your personal information. If you have, or plan to sign-up to Facebook, you will be asked to fill out information about yourself in the "About" section; such as contact details, birthday, work and education, family and relationships, where you live, and more. You are under no obligation to fill these out. If you would like to provide Facebook with your personal information, be sure to adjust your privacy settings so that it isn't viewable by the public.

For more cautionary information using and joining Facebook read [Facebook disadvantages](#)

STEVE DIXON



PLANNING YOUR DIGITAL LEGACY

(PART I: USERNAMES & PASSWORDS)

On a number of occasions over the past few years, I have been aware of, or approached by one member of a couple seeking help because their recently incapacitated or departed significant other was the one who "...did all that online stuff...!"

This is a very complex topic, so I'm hoping to break it down into a series of articles over the next few issues of BSOL News & Views. If this article prompts further questions, please email your questions to the editor and I will try to answer them in the next issue; or post your question on the [BSOL Facebook page](#).

In part 1 the focus is on Usernames and Passwords. Someone else needs access to these in order to delete, transfer to another user, or simply tidy up after a change in circumstances.

Observation of most of my learners suggests that most people have a note book that contains all usernames and passwords. Sometimes these use some form of shorthand, and there are many cross-outs and duplications, only making sense to the author.

The only option is to start over, writing down all online account information, after checking it's validity. First, the devices used to access online services; whether they are desktop or laptop computers, or phones and/or tablets; they all have administrator accounts and passwords. When a computer is first setup, smartphones and tablets included, an administrator account is established. It's this account that allows full access to the device; it has a username and password. Without knowing this account information the device could be useless.

Next up, email. In this online world, where everyone is connected, everything starts with having at least one email account; which can't be accessed without its password. Some email accounts will have a recovery mechanism configured, it may be another email account or a mobile number. It's very important that the access details for this recovery account/mobile is also recorded and checked.

Email addresses are the most common way of establishing an account for an online service; it is the email address that is the account's username. Whether it is for shopping (Amazon), utility companies (AGL), or transportation services (Uber) they will all have an associated password. These all need to be checked and their details written down. NOTE: it is very important that everyone of these online accounts



David Petchell

has its own unique password; password reuse is a major security problem. Online services have the customer accounts stolen or leaked all the time.

Email addresses are also used as usernames for ids, eg an Apple ID. It also has an associated password and security questions with their own unique answers. Without access to these vital pieces of information the Apple iCloud account and any linked devices (Mac, iPhone, iPad) may be blocked.

Some online services use different forms of ids, eg financial (banking, superannuation) and government (MyGov) services generally use account, or member, or customer reference numbers, along with passwords, to login to their websites.

For added security it is common for online services to require two factor authentication (2FA) be enabled for their online accounts. The simplest form of 2FA is an SMS sent to an associated mobile when logging in is attempted. Without access to the receiving mobile, the login will be blocked.

How to keep all this information secure?

My preference is to leave this document with your family lawyer who has the original copy of your will, with instructions to hand the document to those who are the executors of your will, or other appropriate people who have a right, need, or capability to finalise your electronic relationships.

Keep the document in your safe if you have one. Does your EPOA know you safe code?

Keep a copy as a password protected file on a flash drive and make sure your next of kin knows which flash drive, where it is kept, and what the password is.

If you do not use a solicitor, your executor(s) will seek out a copy of your will. Append a copy of your digital legacy document to the back of it.

Next month we will look at how to plan for the longer term management of your digital assets.

STEVE DIXON



Alison Muirhead

SEPTEMBER BRAINTEASER

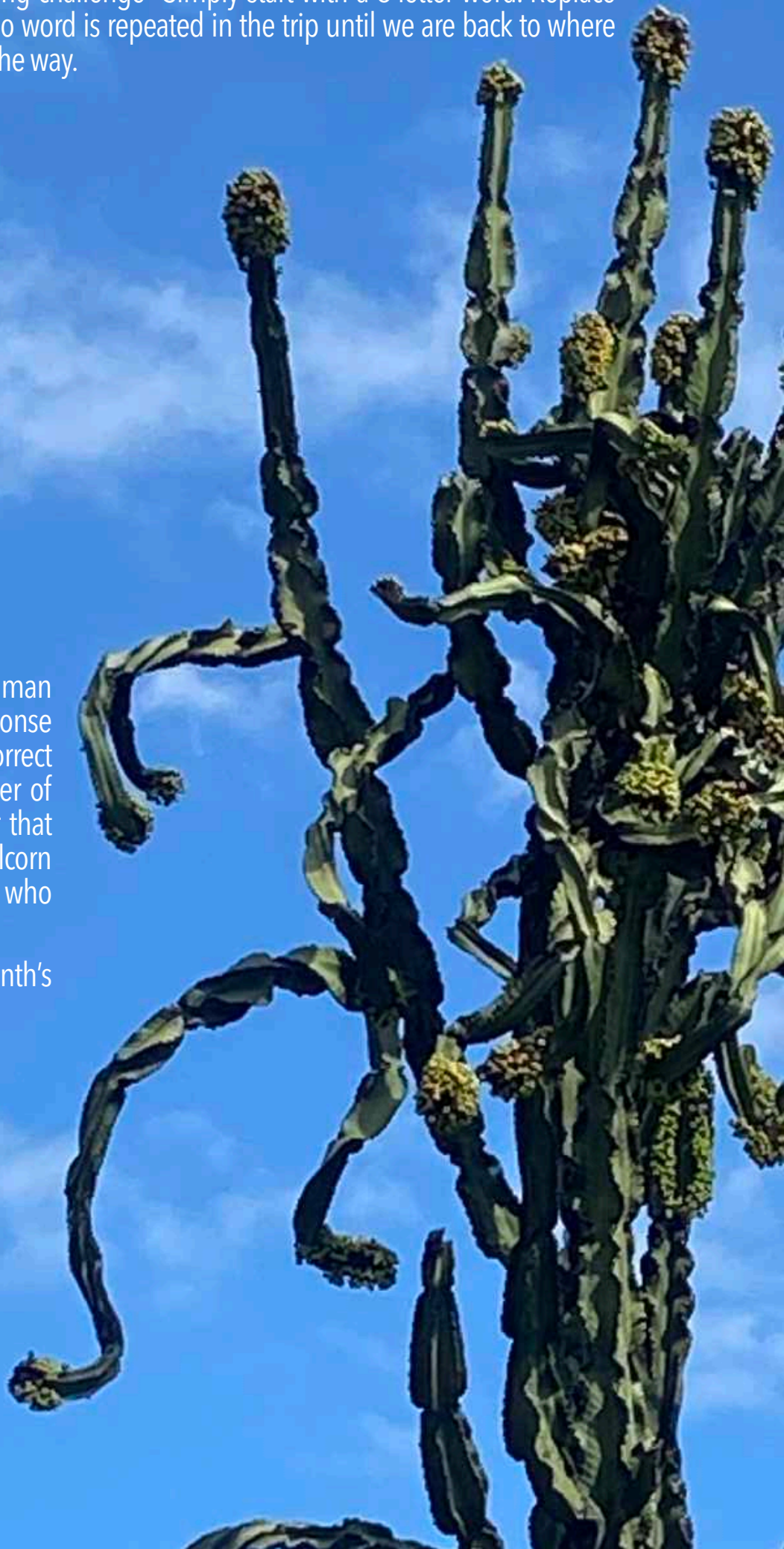
This month's puzzle is an interesting challenge. Simply start with a 6-letter word. Replace one letter to find the next word. No word is repeated in the trip until we are back to where we started. Clues are given along the way.

1. block and tackle
- 2.
3. recycled glass
- 4.
5. decorative moulding
- 6.
7. online purchase software
- 8.
9. paid a visit
- 10.
11. hauled
12. (we are back!)

In last month's Brain Teaser the man should have said "Three" in response to the guard's challenge. The correct answer each time was the number of letters in the single-digit number that the guard shouted out. Gary Alcorn and Les Webb were the only ones who submitted the correct answer.

Email your answers to this month's puzzle to the address below.

BRIAN KORNER
kortravel0@gmail.com



TECHNO TIDBITS

Bill English: Computer mouse co-creator dies at 91

Wireless Charging Is a Disaster Waiting to Happen

Toshiba finally exits laptop business

Unravel the symbols of ancient Egypt

Photoreal Roman Emperor Project

The Flying Train

A college kid's fake, AI-generated blog fooled tens of thousands

Samsung guarantees 3 upgrades for bargain phones

Improve the news

Turn an old laptop into a Chromebook

Teenagers Can't Make Phone Calls

Get started with Zoom basics: Take Control of Zoom Essentials

The app for digitising film

What Windows 95 Changed

Benchmarking the global 5G user experience

Cycling is a disaster for the economy



Apple GROUP

Still in hiatus, and probably will be for the rest of the year. Keep an eye on the [BSOL Events Calendar](#), the cancelled label will be removed as soon as it is ok to meet in person again.

This month's Apple news:

[27-inch iMac gets a major update](#)

[Apple Announces 4-for-1 Stock Split](#)

[New ways to get around with Google Maps on iOS](#)

[The Case of the Top Secret iPod](#)

[How to Use Numbers on iCloud](#)

[How to Use Pages on iCloud](#)

[How to Force Quit Apps on Apple Watch](#)

[AAPL First US Company to be Worth \\$2 Trillion](#)

[Susan Kare Apple Pirate Flag](#)

SIMON

apple@bsol.asn.au



Hub Coordinators

There are nine hubs within the Brisbane area. Unless the matter is urgent, please contact your hub coordinator via email.

Central

Kevin: 0466 369 995
centralhub@bsol.asn.au

North Central

Janet 0419 779 233
northctrlhub@bsol.asn.au

North

Carol: 0421 192 770
northhub@bsol.asn.au

South

Linda: 0418 459 227
southhub@bsol.asn.au

East

Ben: 0419 571 517
easthub@bsol.asn.au

West

Rod: 3376 5956
westhub@bsol.asn.au

Inner North

Brad: 0498 117 560
northinhub@bsol.asn.au

Inner West

Kevin: 0466 369 995
westinnerhub@bsol.asn.au

Redlands

Paul: 0408 110 893
redlandshub@bsol.asn.au

Brisbane Seniors On Line (BSOL) is a voluntary, not-for-profit organisation set up to help the over-50s navigate the maze of computers and the internet. Our mission is to provide seniors of the greater Brisbane area with computer literacy and support while promoting social and recreational activities. BSOL is always looking for new mentors and other volunteer helpers, so if

you think you could help us (or know of someone who could), ring or email the office, or visit the website.

BSOL does not necessarily endorse the views expressed in this newsletter. No person should act on the basis of views contained in this newsletter without first obtaining specific professional advice. BSOL does

not guarantee, and accepts no legal liability whatsoever arising from or connected to, the accuracy, reliability, currency or completeness of any material or views contained in this newsletter. From time to time, the BSOL newsletter may carry some paid advertising. This does not constitute an automatic endorsement by BSOL of the products being advertised.