



# BRISBANE SENIORS ONLINE ASSOCIATION INC.

## Computer Lessons for the Over 50s

ABN 33 988 458 051

PO Box 6006

Woolloongabba Q 4102

Office: 07 3393 2225

### Membership Application

Please complete the following:

Name:  Mr  Mrs  Miss First: \_\_\_\_\_ Last: \_\_\_\_\_

D.o.B: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Suburb: \_\_\_\_\_ Postcode: \_\_\_\_\_

Phone: \_\_\_\_\_ Time to Call: \_\_\_\_\_

Email: \_\_\_\_\_

I learnt of BSOL via:  Seniors paper  Local paper  Radio  Family/Friend  Another Member

I have these devices:  Apple Computer  iPhone  iPad  Android Phone  Android Tablet  
 Windows Computer  Windows Phone  Other \_\_\_\_\_

My skill level is:  None  Minimal  Basic Knowledge

I would like to learn:  Computer Basics  System Security  Internet  eMail  Apps  Facebook  
 Photo Management  Online Shopping  Other \_\_\_\_\_

I would like to learn at:  My Home  BSOL Office (Woolloongabba)  Local Library

Payment Method (\$65\*):  Cheque  Cash  Money Order  Direct Deposit  Credit Card

*\*inclusive of \$20 non-refundable joining fee*

Direct Deposit; Bank: Westpac BSB: 034-037 A/c: 159256 Ref: Last Name

Post deposit receipt to: Brisbane Seniors Online PO Box 6006 Woolloongabba Qld 4102

Applying for membership and enclosing payment of \$65, I agree to my personal details being stored on BSOL's database and used in accordance with the **Privacy Policy**. I agree to abide by the **Code of Conduct**.

Signed: \_\_\_\_\_ Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Credit Card:  VISA  Mastercard

Name on Card: \_\_\_\_\_ Amount: \$ \_\_\_\_\_

Card No.: \_\_\_\_\_ \*CVV: \_\_\_\_\_

Expiry Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_ Signature: \_\_\_\_\_

\*The CVC is a 3 digit number located on the back of the card on the right side of the signature strip.

### Official Use Only

Date Paid: ____ / ____ / ____	Hub: _____	Receipt No.: _____
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Brisbane Seniors Online Association Inc (BSOL) is a not-for-profit organisation staffed by volunteers to provide Brisbane seniors with basic computer skills, the opportunity to extend these skills and to keep up to date with changing technology.

You will learn basics including email, internet, and security. More advanced tutoring in other topics may be available depending on our resources in your area.

Brisbane has been divided into a number of areas called hubs with each hub having its own coordinator. Our Hub Coordinators are responsible for matching the mentors and learners in their area, supporting their mentors, and generally managing their hubs.

Mentors' approach to teaching will vary, and this may affect both the scope and order of the training you receive. Practising what you are taught is a vital part of the learning process, and you will need to devote time between lessons to practice and review.

There is an informal flexible guideline of up to twelve hours of one-on-one lessons. Your lessons will continue until your mentor believes that you have had the opportunity to achieve your goals, when you will be advised that your regular training will conclude; at the same time the Hub Coordinator is advised, so that the mentor can move on to help another learner.

While your membership is current you will be entitled to support by phone, email, or remote assistance. A full list of entitlements for learners can be found on our website.

We are a volunteer training organisation

- We do not provide technical advice or assistance, installation of applications, set up, configuration, reconfiguration, repairs, maintenance etc. Accordingly, any advice or assistance your mentor may provide in these matters is provided in a private capacity, and not on behalf of BSOL.
- We cannot take responsibility for any malfunction of your computer
- We do not promote or recommend specific suppliers or products. Your mentor may give you general advice about the desired features to look for. Any recommendation provided is given in a private capacity and not on behalf of BSOL.

**Insurance:** BSOL as an incorporated association holds Public Liability Insurance to the value of \$10M. As well, we hold Volunteer Personal Accident Insurance which has an upper age limit of 85. This age limitation does not affect BSOL's Public Liability Insurance.

**Privacy Policy and Code of Conduct:** BSOL's [Privacy Policy](#) and [Code of Conduct](#) may both be viewed on our website, and all members who join BSOL are required to sign an agreement that they will abide by these protocols.